# 7000 Transition Services Joint Monthly Status Report Energy North Natural Gas, Inc. Month of May 2013

	[	CURRENT SERVICE	REPRESENTATIVE	APPROVED REPORTS B	Y CURRENT TSA LEAD				ATTACHMEN	TS		
						A	В	С	D	E	F	G
		Updated Customer Service	Representatives and TSA Leads are	provided in accordance with Section V.C. 2 a. (	v) of the Settlement Agreement			Summary of any		Escalated		
			rtoprocontativos and ror zoado are	provided in decordance man econom v.o. 2 d. (	() of the bottoment Agreement			material disputes,		Complaint -		
						Monthly		claims, and adjustments of		Transition Steering		Diposition of Transition Service
						statements		Monthly Statements		Committee (per		Notice - Confirmation
						(Most	TSA Scope	in the prior calendar			Service Notice -	of Termination
		Mo/Yr	Mo/Yr	Mo/Yr Approved By TSA Lead -	Mo/Yr Approved By TSA Lead -	Recent)(per Settlement		r month (per Settlement	minutes (per Settlement	V.C.2.a.(iv) and TSA Schedule	Date (per Settlement	Date/Signed (per Settlement
Schedule A	Service	Change Liberty Utilities	Change National Grid		Change NG	V.C.2.a.(i))		V.C.2.a.(iii)).	V.C.2.a.(iv)).	A Section I.7)	V.C.2.a.(ii))	V.C.2.a.(ii))
	A General Protocol											
	Correspondence, Invoices, Notices and other Communication					$\checkmark$						
	B Human Resources			<u>+ +</u>		_						
HR-1	Payroll Services	7/12 Mark Smith	Laurie Hare	Mark Smith	Karyle Hills	1					10/18/2012	11/18/2012
HR-2	Employee Benefits	Mark Smith	Lori Santoro	Mark Smith	Lori Santoro						10/18/2012	11/18/2012
HR-3 HR-4	Pension Administration	Mark Smith Mark Smith	Lori Santoro Thomas Ryan	Mark Smith Mark Smith	Karyle Hills Brian Varga						4/11/2013	05/01/203
HR-5	Staffing Support	Mark Smith	Maryjane Baer	Mark Smith	Brian Varga						10/18/2012	11/18/2012
	C Financial Services					-						
Fin-1	Financial Reporting	Linda Doering	Ron Boches	Linda Doering	Ron Boches							
Fin-2 Fin-3	Accounting Consulting Financial Training Service	Linda Doering Linda Doering	Mike Wald Mike Wald	Linda Doering Linda Doering	Ron Boches Ron Boches			+			1/29/2013	2/28/2013
Fin-3 Fin-4	Accounts Payable Processes	Linda Doering	John Napolitano	Linda Doering	Ron Boches						1/29/2013	2/20/2013
Fin-5	Accounts Payable Consulting	Linda Doering	John Napolitano	Linda Doering	Ron Boches						1/29/2013	2/28/2013
Fin-6 Fin-7	Cash Management Tax Consulting Services	Linda Doering Susan Wan	Chris DiGilio Arthur Kiperberg	Linda Doering Linda Doering	Ron Boches Ron Boches							
Fin-8	Property Tax Services	Linda Doering	Paula Leaverton	Linda Doering	Ron Boches							
Fin-9	Claims Handling/Investigation	Paul Kinch	Joseph Weber	Linda Doering	Ron Boches							
	D Operations									1		
Gas Ops-1	Network Strategy Support and Planned Major Maintenance	Chris Brouillard	Tom Bennett	Rich MacDonald	7/12 Daniel McNamara						3/27/2013	4/27/2013
Gas Ops-2 Gas Ops-3	Operations Regulatory Support Emergency Maintenance Engineering & Technical Services	Tim Deppmeyer Chris Brouillard	Susan Fleck John Flint		7/12 Daniel McNamara 7/12 Daniel McNamara						10/26/2012	11/25/2012
Gas Ops-4	Gas Field Crew Dispatching and Scheduling	Norm Gallagher	Gary Bennett	Rich MacDonald	7/12 Daniel McNamara							
Gas Ops-5	Mandated Programs, including Leak Survey Support	Richard MacDonald	Joseph Basic	Rich MacDonald	7/12 Daniel McNamara						5/13/2013	
Gas Ops-6 Gas Ops-7	Maps & Records LNG Compliance and Training	Chris Brouillard Norm Gallagher	Joseph Basic Frank Su	Rich MacDonald Rich MacDonald	7/12 Daniel McNamara 7/12 Daniel McNamara							
Gas Ops-8	Gas Engineering and Design	Chris Brouillard	Tim Small	Rich MacDonald	7/12 Daniel McNamara						3/27/2013	4/27/2013
Gas Ops-9	Quality Assurance/Analysis & Process Improvement	Tim Deppmeyer	Don Cordone		7/12 Daniel McNamara						4/2/2013	5/2/2013
Gas Ops-10	Gas Support Services/Workload Planning	Rich MacDonald	Joseph Basic / Mike Bruno	Rich MacDonald	7/12 Daniel McNamara							
083 003-10	Cas Support Services Workload Franking	Bryan McCallum / Rich		Rich MacDonald								
Gas Ops-11	Gas Meter Operations/Meter Shop	MacDonald	Ron Johnson	Rich MacDonald	7/12 Daniel McNamara							
Gas Ops-12	Customer Meter Support	Rich MacDonald	Christopher Gibb / Robert Preshong	Rich MacDonald	7/12 Daniel McNamara							
Gas Ops-12	Gas Reliability Planning	Chris Brouillard	John Stavrakas	Rich MacDonald	7/12 Daniel McNamara							
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control	Chris Brouillard	Tim Small		7/12 Daniel McNamara							
Gas Ops-15 Gas Ops-16	Codes and Standards Ons Misc	Tim Deppmeyer Mike Knott	Robert Wilson Pat Burns	Rich MacDonald Rich MacDonald	7/12 Daniel McNamara 7/12 Daniel McNamara						10/26/2012	11/25/2012
Gas Ops-17	Mutual Assistance - Gas Emergencies	Tim Deppmeyer	John Flint		7/12 Daniel McNamara						1/16/2013	2/16/2013
	D.3 Gas Control & Procurement											
Gas Supply-1	Gas Control	Norm Gallagher	Tom Amerige	Chico DaFonte	Tom Amerige							
Gas Supply-2 Gas Supply-3	Gas Procurement Services - General Energy Transactions	Chico DaFonte Chico DaFonte	Liz Arangio Liz Arangio	Chico DaFonte	Liz Arangio Liz Arangio							
Gas Supply-4	Gas Load Forecasting	Chico DaFonte	Liz Arangio	Chico DaFonte	Liz Arangio							
Gas Supply-5	Gas Procurement Consulting	Chico DaFonte	Liz Arangio	Chico DaFonte	Liz Arangio							
Gas Supply-6	Gas Procurement Miscellaneous	Chico DaFonte	Liz Arangio	Chico DaFonte	Liz Arangio		_					
ESD&E-1	Energy Solutions Delivery & Efficiency Energy Efficiency Programs	Eric Stanley	Carol White	William Sherry	Carol White		_					
ESD&E-1 ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers	William Sherry	Sean Mongan	William Sherry	Sean Mongan							
						_		1				
	Project Management	Rich MacDonald / Chris				1	-	+				
Project Mgt-1	Project Management Services	Broulliard	Daniel Glenning	Rich MacDonald	David Way						11/9/2012	12/9/2012
Project Mgt-2	Cost Management Access	Linda Doering	Patrick Pensabene	Rich MacDonald	David Way							
	D.6 Health, Safety & Environment (HS&E)											
		Gaetan Mercier /	Timothy Woycik / Brian Varga / Stephanie									
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training	Michael Knott	Shepard	Michael Knott	Tim Woycik						10/2/2012	11/1/2012
		Gaetan Mercier /										
HS&E-2	Health and Safety Field Support	Michael Knott Gaetan Mercier /	Timothy Woycik	Michael Knott	Tim Woycik			+			10/2/2012	11/1/2012
		Michael Knott / Mark										
HS&E-3	Technical Training	Smith	Brian Varga	Michael Knott	Tim Woycik						10/2/2012	11/1/2012
HS&F-4	Environmental Compliance	Gaetan Mercier / Michael Knott	Peter Harley	Michael Knott	Tim Woycik						10/2/2012	11/1/2012
130E-4	Environmental Compliance	Gaetan Mercier /		Michael Khou							10/2/2012	11/1/2012
HS&E-5	Site Investigation and Remediation	Michael Knott	Michele Leone									
	Favires and Field Surgest	Gaetan Mercier /	Dates Haday	Mishael Keett	Tim Meunik						40/0/0040	44/4/2042
HS&E-6	Environmental Field Support	Michael Knott	Peter Harley	Michael Knott	Tim Woycik	I	L	-	I	ı	10/2/2012	11/1/2012

		CURRENT SERVICE REPRESENTATIVE			APPROVED REPORT	IS BY CURRENT TSA LEAD	ATTACHMENTS							
							А	В	С	D E	F	G		
		U	odated Customer Service	Representatives and TSA Leads are pro-	pyided in accordance with Section V.C.	2 a. (v) of the Settlement Agreement			Summary of any	Escalated				
									material disputes,	Complaint -		Dissection of		
							Mont	dv.	claims, and adjustments of	Transition Steering		Diposition of Transition Service		
							statem	ents	Monthly Statements	Committee (pe		Notice - Confirmation		
							(Mos Recent		in the prior calendar month (per	Meeting Settlement minutes (per V.C.2.a.(iv) an	Service Notice Date (per	<ul> <li>of Termination</li> <li>Date/Signed (per</li> </ul>		
		Mo/Yr		Mo/Yr	Mo/Yr Approved By TSA Lea	d - Mo/Yr Approved By TSA Lead -	Settlen		Settlement	Settlement TSA Schedule		Settlement		
Schedule A	Service	Change	Liberty Utilities	Change National Grid	Change Liberty	Change NG	V.C.2.a	.(i)) V.C.2.a.(ii))	V.C.2.a.(iii)).	V.C.2.a.(iv)). A Section I.7)	V.C.2.a.(ii))	V.C.2.a.(ii))		
HS&E-7	Spill Control/Response		Gaetan Mercier / Michael Knott	Peter Harley	Michael Knott	Tim Woycik					10/2/2012	11/1/2012		
HOUL-I			Gaetan Mercier /	i eter naney	Nichderfelott	Thin Woyak					10/2/2012	11/1/2012		
HS&E-8	Environmental Regulatory Support & Consultation		Michael Knott	Peter Harley	Michael Knott	Tim Woycik					10/2/2012	11/1/2012		
HS&E-9	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott	Peter Harley	Michael Knott	Tim Woycik					10/2/2012	11/1/2012		
	0													
	Security		Gaetan Mercier /											
Security-1	Site Security Services		Michael Knott	8/12 Anthony Itrich	Michael Knott	8/12 Anthony Itrich								
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12 Anthony Itrich	Michael Knott	8/12 Anthony Itrich								
, -	Supply Chain and Inventory Management			· · · · · · · · · · · · · ·										
Supply-1	Supply Chain Management		Rich Foley	Jim Swalec	Rich Foley	Jim Swalec					11/30/2012	12/31/2012		
Supply-2	Materials Management System Support		Rich Foley	Craig Dikeman	Rich Foley	Craig Dikeman								
Supply-3 Supply-4	Supplier Contracts Access to Seller Warehouses		Rich Foley Rich Foley	Jim Swalec Craig Dikeman	Rich Foley Rich Foley	Jim Swalec Craig Dikeman					11/30/2012 11/30/2012	12/31/2012 12/31/2012		
Supply-5	Fleet Services		Steve McCrodan	Bill Hilbrunner	Steve McCrodan	Bill Hilbrunner					11/30/2012	12/31/2012		
	E Customer Services Support													
Customer Svc-1	Call Center Operations		Nicole Harris	Nancy Cianflone	8/12 Bill Sherry	Nancy Cianflone								
			Nicole Harris / Daniel	Nancy Cianflone /										
Customer Svc-2	Meter Reading, Billing and Payment Processing		Mahoney (Meter Data Services)	Christopher Gibb (Meter Data Services)	8/12 Bill Sherry	Nancy Cianflone								
Customer Svc-3	Collections Process Support		Nicole Harris	Larry Frye	8/12 Bill Sherry	Nancy Cianflone								
0	No. Data data taka data data data data data d		571.01	Brian Schuster / Joe Basic										
Customer Svc-4 Customer Svc-5	New Business Adminstration Revenue Protection/Diversion & Investigation		Bill Sherry Nicole Harris	Jeff Martin	Bill Sherry 8/12 Bill Sherry	Brian Schuster Nancy Cianflone					-			
			David Carleton/Nicole											
Customer Svc-6	Customer Data Migration	8/12	Harris	Nancy Ciaflone	8/12 Bill Sherry	Nancy Cianflone								
	F Regulatory Support									V				
Reg-1 Reg-2	Regulatory Support - General Regulatory Reporting		ChristiAne Mason Robert Campbell	Michael Laflamme Ann Leary	ChristiAne Mason ChristiAne Mason	Michael Laflamme Michael Laflamme								
rtog 2	regulatory reporting			, un coury										
	G Records Management													
Records-1 Records-2	Identification of Books and Records Separation and Transfer of Books and Records		Sarah Knowlton Sarah Knowlton	Sharareh Goldsmith Sharareh Goldsmith	7/12 Sarah Knowlton 7/12 Sarah Knowlton	Sharareh Goldsmith Sharareh Goldsmith								
	H IT Transition Services	1/12	Garantaiomon		UNITE CONTAINT INFORMATION	onalaion condomin								
IT-1	Business Application Services		David Carleton	Donald Stahlin	David Carleton	Madalyn Hanley								
				Paul Circolone / Andy										
IT-2	Collaboration Services (E-Mail)		David Carleton	Gould Paul Circolone / Andv	David Carleton	Madalyn Hanley								
IT-3	Data Centers		David Carleton	Gould	David Carleton	Madalyn Hanley								
IT-4	Client Services		David Carleton	Duane Bloomfield / Harold Pinsker	David Carleton	Madaha Hashu					1			
IT-5	Client Services Contracts and Licenses		David Carleton	Robert Lorkiewicz	David Carleton David Carleton	Madalyn Hanley Madalyn Hanley					1			
				Paul Circolone / Earl										
IT-6	Infrastructure Services		David Carleton	Briggs Ed Brodsky / Alex	David Carleton	Madalyn Hanley			+					
IT-7	Networking Support		David Carleton	Scherer	David Carleton	Madalyn Hanley								
IT-8 IT-9	IS Energy Management Systems (EMS) Security Services		David Carleton David Carleton	Bill Mays Mike Andreozzi	David Carleton David Carleton	Madalyn Hanley Madalyn Hanley					+	I		
11-3	Geounty GelVICes		Dana Valiotoli	WING PURGOZZI	David Carleton	wadaiyn naniey	L		1	I	1			

Schedule A

HR-1 HR-2 HR-3 HR-4 HR-5

Fin-1 Fin-2 Fin-3 Fin-4 Fin-5 Fin-6 Fin-7 Fin-8 Fin-9

Elec Ops-1 Elec Ops-2 Elec Ops-3 Elec Ops-4 Elec Ops-5 Elec Ops-6 Elec Ops-7

Elec Ops-8 Elec Ops-9 Elec Ops-10 Elec Ops-11 Elec Ops-12

Elec Ops-13 Elec Ops-14 Elec Ops-15 Elec Ops-16 Elec Ops-17 Elec Ops-18

ESD&E-1 ESD&E-2

Energy Supply-1 Energy Supply-2 Energy Supply-3 Energy Supply-4 Energy Supply-5

Project Mgt-1 Project Mgt-2

HS&E-1 HS&E-2 HS&E-3 HS&E-4 HS&E-5

## 7000 Transition Services Joint Monthly Status Report Granite State Electric Company Month of May 2013

		CURRENT SERVIC	E REPRESENTATIVE		APPROVED REPORTS	BY CURR	ENT TSA LEAD			A	TTACHMENT	s		
								А	в	С	D	Е	F	G
												Escalated		
										Summary of any		Complaint -		
		Updated Customer Servic	e Representatives and TSA Leads are p	provided in acc	ordance with Section V.C. 2 a. (v) of th	e Settlemen	t Agreement			material disputes,		Transition		Diposition of
								Monthly statemen		claims, and adjustments of Monthly		Steering Committee (per	Transition	Transition Service Notice - Confirmation
								(Most	TSA Scope	Statements in the prior	Meeting	Settlement	Service Notice -	of Termination
								Recent)(p	er Changes (per	calendar month (per	minutes (per	V.C.2.a.(iv) and	Date (per	Date/Signed (per
Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - N	G V.C.2.a.(		Settlement V.C.2.a.(iii)).	Settlement V.C.2.a.(iv)).	TSA Schedule A Section I.7)	Settlement V.C.2.a.(ii))	Settlement V.C.2.a.(ii))
	Change	Liberty oundes	change National Ond	Change	Approved by TOX Lead - Liberty	Change	Approved by TOA Lead - It	v.o.z.a.(	// ¥.0.2.a.(ii/)	v.0.2.a.(iii)).	v.0.2.d.(iv)).	A decion i.i.i	v.o.z.a.(ii))	v.o.z.a.(ii))
A General Protocol Correspondence, Invoices, Notices and other Communication								V						
								v						
B Human Resources														
Payroll Services Employee Benefits	7/12	Mark Smith Mark Smith	Laurie Hare Lori Santoro		Mark Smith Mark Smith		Karyle Hills Lori Santoro						10/18/2012	11/18/2012 11/18/2012
Pension Administration		Mark Smith	Lori Santoro		Mark Smith		Karyle Hills						4/11/2013	5/1/2013
Labor Relations Support		Mark Smith	Thomas Ryan		Mark Smith		Brian Varga						10/18/2012	11/18/2012
Staffing Support	-	Mark Smith	Maryjane Baer	-	Mark Smith		Brian Varga						10/18/2012	11/18/2012
C Financial Services											· · · · · ·			
Financial Reporting		Linda Doering	Ron Boches		Linda Doering		Ron Boches		_					
Accounting Consulting		Linda Doering	Mike Wald		Linda Doering		Ron Boches						4/00/0040	0/00/0040
Financial Training Service Accounts Payable Processes		Linda Doering Linda Doering	Mike Wald John Napolitano		Linda Doering Linda Doering		Ron Boches Ron Boches			1			1/29/2013	2/28/2013
Accounts Payable Consulting		Linda Doering	John Napolitano		Linda Doering		Ron Boches			<u>t                                     </u>			1/29/2013	2/28/2013
Cash Management		Linda Doering	Chris DiGilio		Linda Doering		Ron Boches	<u> </u>						
Tax Consulting Services		Susan Wan	Arthur Kiperberg		Linda Doering		Ron Boches							
Property Tax Services Claims Handling/Investigation		Linda Doering Paul Kinch	Paula Leaverton Joseph Weber		Linda Doering Linda Doering		Ron Boches Ron Boches		-				t	
D Operations											1 1			
Planned Maior Maintenance & Capital Construction	-	Chris Brouillard	Mark Phillips	-	Kurt Demmer	7/12	Dan Bunszell		l.	1	1 1		5/30/2013	
Emergency Maintenance Engineering and Technical Services		Chris Brouillard	Marie Jordan		Kurt Demmer	7/12	Dan Bunszell							
Field Crew Dispatching and Scheduling		Norm Gallagher	Gary Bennett		Kurt Demmer		Dan Bunszell						·	
Electric Engineering and Design Resource and Workload Planning		Chris Brouillard Chris Brouillard	Bob Brawley Jim Patterson		Kurt Demmer Kurt Demmer		Dan Bunszell Dan Bunszell						+	
Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard	Rob Sheridan		Kurt Demmer		Dan Bunszell							
Substation Maintenance Programs/Substation Engineering		Chris Brouillard	John Gavin		Kurt Demmer	7/12	Dan Bunszell						6/17/2013	
Vegetation Management		Kurt Demmer	Anne Marie Moran / Craig Allen		Kurt Demmer	7/10	Dan Bunszell						12/13/2012	1/14/2013
vegetation management		Kult Derliner	Christopher Gibb / Robert		Kurt Denniner	1/12	Dari Buriszen						12/13/2012	1/14/2013
Customer Meter Support		Kurt Demmer	Preshong		Kurt Demmer		Dan Bunszell						2/4/2013	3/4/2013
Electric Meter Shop		Kurt Demmer	James Kelly		Kurt Demmer	7/12	Dan Bunszell						44/44/2042	40/44/2040
Electric Lab (testing&calibration of tools, equipment and PPE) Infrared (IR) Testing		Kurt Demmer Kurt Demmer	James Kelly James Kelly		Kurt Demmer Kurt Demmer	7/12	Dan Bunszell Dan Bunszell		-				11/14/2012 11/14/2012	12/14/2012 12/14/2012
			Michael Yarbrough / Brian											
Mapping & Records		Chris Brouillard	Miller		Kurt Demmer	7/12	Dan Bunszell						·	
Relay and Protection Codes and Standards		Chris Brouillard Tim Deppmeyer	Mark Peterson Girard Purdy		Kurt Demmer Kurt Demmer	7/12	Dan Bunszell Dan Bunszell						10/26/2012	11/25/2012
Mutual Assistance		Tim Deppmeyer	Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell						TOPEOPEO	THEOREGIE
Business Continuity Support and Emergency Logistics		Tim Deppmeyer	8/12 Dan Bunszell		Kurt Demmer		Dan Bunszell							
Electric Operations Miscellaneous		Kurt Demmer	Kathy Lyford		Kurt Demmer	//12	Dan Bunszell						t	
Energy Solutions Delivery & Efficiency Energy Efficiency Programs	-	Eria Otaniau	Correl W/hite	-	Dill Ohama		O William		1	1	1 1			
Sales/Support for Commercial, Industrial and Municipal Customers		Eric Stanley William Sherry	Carol White Sean Mongan		Bill Sherry Bill Sherry		Carol White Sean Mongan		-				t	
		,												
D.3 Energy Control & Supply														
Electric Natural Control		Norm Collect	Mike Collectory		Chico DoEonto		Mike Collegher						, <u> </u>	
Electric Network Control		Norm Gallagher	Mike Gallagher		Chico DaFonte		Mike Gallagher			1			t	
Electric Load Forecasting		Chico DaFonte	Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder						l	
Energy Procurement Services		Chico DaFonte	Margaret Janzan		Chico DaFonte		Morgoret Jonzon						1/22/2013	3/8/2013
Energy Frodurement Services	-	Chico Daronte	Margaret Janzen	-	Chico Daronte		Margaret Janzen						1/22/2013	3/8/2013
Energy Procurement Consulting		Chico DaFonte	Margaret Janzen		Chico DaFonte		Margaret Janzen							
Distributed Generation Services		Chris Brouillard	Kevin Kelly / Marie		Chico DoFonto	9/12	Marie Jordan						3/28/2013	4/28/2013
		onits brouildid	Jordan		Chico DaFonte	3/12	wand JUIUdil	=1		1			312012013	4/20/2013
Project Management Project Management Services		Chris Brouillard	Daniel Glenning		Rich MacDonald		David Way			1	1 1		3/14/2013	4/14/2013
Cost Management Access		Linda Doering	Patrick Pensabene		Rich MacDonald		David Way						3/14/2013	4/14/2013
D.6 Health, Safety & Environment (HS&E)									t	1			t	
			Timothy Woycik / Brian								1		T	
		Gaetan Mercier / Michael	Varga / Stephanie										L	
HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Knott Gaetan Mercier / Michael	Shepard		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
Health and Safety Field Support		Knott	Timothy Woycik		Michael Knott	1	Tim Woycik	11					10/2/2012	11/1/2012
										1				
Technical Training		Gaetan Mercier / Michael Knott / Mark Smith	Brian Varga		Michael Knott	1	Tim Woycik	11					10/2/2012	11/1/2012
routilidi Hallilly		Gaetan Mercier / Michael	bridiri Valīga		monder Milott									11/1/2012
Environmental Compliance		Knott	Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
Environmental Field Support		Gaetan Mercier / Michael Knott	Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
Environmental Field Support	1	mout	Peter maney	I	INICIDAEI KIIOU	1	TITT VVOYCIK		L	1	1		10/2/2012	11/1/2012

ATTACHMENTS

											Α	В	С	D	E	F	G
															Escalated		
		Updated Customer Service	e Represen	tatives and TSA Leads are	provided i	in acco	ordance with Section V.C. 2 a. (v) of th	ne Settlerne	n t Agreement				Summary of any material disputes,		Complaint - Transition		Diposition of
								1	-		Monthly		claims, and		Steering		Transition Service
											statements (Most	TSA Scope	adjustments of Monthly Statements in the prior	Meeting	Committee (per Settlement	Transition Service Notice -	Notice - Confirmation of Termination
											Recent)(per	Changes (per	calendar month (per	minutes (per	V.C.2.a.(iv) and	Date (per	Date/Signed (per
Schedule A	Service	Mo/Yr Change Liberty Utilities	Mo/Yr Change	National Grid		o/Yr ange	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lea	d - NG	Settlement V.C.2.a.(i))	Settlement V.C.2.a.(ii))	Settlement V.C.2.a.(iii)).	Settlement V.C.2.a.(iv)).	TSA Schedule A Section I.7)	Settlement V.C.2.a.(ii))	Settlement V.C.2.a.(ii))
ouncade A	00,000	Gaetan Mercier / Michael	g-					e	·								
HS&E-6	Spill Control/Response	Knott		Peter Harley			Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation	Gaetan Mercier / Michael Knott		Peter Harley			Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders	Gaetan Mercier / Michael Knott	7/40	Peter Harley			Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HORE-0		Khou	1/12	Feter Halley			Michael Khou		TIITWOYCIK							10/2/2012	11/1/2012
	Security	Gaetan Mercier / Michael											1		1		
Security-1	Site Security Services	Knott	8/12	Anthony Itrich			Michael Knott	8/12	Anthony Itrich								
Security-2	Security Consulting	Gaetan Mercier / Michael Knott	0/10	Anthony Itrich			Michael Knott	0/40	Anthony Itrich								
-		Gaetan Mercier / Michael	0/12					0/12			1		1				I
Security-3	NERC/NPCC- Reliability Compliance	Knott		Vicki M. O'Leary			Michael Knott		Mike Amico							3/28/2013	5/1/2013
	Supply Chain and Inventory Management											L	1		I	l	
Supply-1	Supply Chain Management	Rich Foley		Jim Swalec			Rich Foley		Jim Swalec							11/30/2012	12/31/2012
Supply-2	Materials Management System Support	Rich Foley		Craig Dikeman			Rich Foley		Craig Dikeman								
Supply-3	Supplier Contracts	Rich Foley		Jim Swalec			Rich Foley		Jim Swalec							11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses	Rich Foley		Craig Dikeman Bill Hilbrunner			Rich Foley Steve McCrodan		Craig Dikeman Bill Hilbrunner							11/30/2012	12/31/2012
Supply-5	Fleet Services	Steve McCrodan		Bill Hilbrunner			Steve McCrodan		Bill Hilbrunner								
1	E Customer Services Support														1		
Customer Svc-1	Call Center Operations	Nicole Harris		Nancy Cianflone Nancy Cianflone /	8/	/12	Bill Sherry		Nancy Cianflone								
Customer Svc-2	Meter Reading, Billing and Payment Processing	Nicole Harris		Christopher Gibb			Bill Sherry		Nancy Cianflone								
Customer Svc-3	Collections Process Support	Nicole Harris		Larry Frye Brian Schuster / Joe	8/	/12	Bill Sherry		Nancy Cianflone								
Customer Svc-4	New Business Adminstration	Bill Sherry		Basic			Bill Sherry		Brian Schuster								
Customer Svc-5	Revenue Protection/Diversion & Investigation	Nicole Harris David Carleton / Nicole		Jeff Martin	8/	/12	Bill Sherry		Nancy Cianflone								
Customer Svc-6	Customer Data Migration	Harris	7/12	Nancy Ciaflone	8/	/12	Bill Sherry		Nancy Cianflone								
Customer Svc-7	Meter Data Services Support	Daniel Mahoney		Thomas Amerige / Michael Murphy	8	/12	Bill Sherry		Nancy Cianflone								
Cuatomer Svc-7		Daniel Manoney		WIICH der Widtpilly	0/	/12	bir onerry		Nancy Clamone								
	F Regulatory Support												T	V	T		
Reg-1 Reg-2	Regulatory Support - General Regulatory Reporting	ChristiAne Mason Meera Reynolds		Michael Laflamme Jeanne Lloyd			ChristiAne Mason ChristiAne Mason		Michael Laflamme Michael Laflamme								
	G Records Management												1				
Records-1 Records-2	Identification of Books and Records	7/12 Sarah Knowlton		Sharareh Goldsmith			Sarah Knowlton		Sharareh Goldsmith								
Records-2	Separation and Transfer of Books and Records	7/12 Sarah Knowlton		Sharareh Goldsmith	"	/12	Sarah Knowlton		Sharareh Goldsmith								
	H IT Transition Services																
IT-1	Business Application Services	David Carleton		Donald Stahlin Paul Circolone / Andy			David Carleton		Madalyn Hanley								
IT-2	Collaboration Services (E-Mail)	David Carleton		Gould			David Carleton		Madalyn Hanley								
IT-3	Data Centers	David Carlatan		Paul Circolone / Andy			David Carleton		Madalyn Hanley								
		David Carleton		Gould Duane Bloomfield /									1				
IT-4 IT-5	Client Services Contracts and Licenses	David Carleton David Carleton		Harold Pinsker Robert Lorkiewicz			David Carleton David Carleton	+	Madalyn Hanley Madalyn Hanley	$\vdash$							I
				Paul Circolone / Earl				1					1				I
IT-6	Infrastructure Services	David Carleton		Briggs Ed Brodsky / Alex			David Carleton	+	Madalyn Hanley	$\vdash$							I
IT-7	Networking Support	David Carleton		Scherer			David Carleton		Madalyn Hanley								
IT-8 IT-9	IS Energy Management Systems (EMS) Security Services	David Carleton David Carleton		Bill Mays Mike Andreozzi			David Carleton David Carleton	1	Madalyn Hanley Madalyn Hanley								
11-3	Security Services	David Galieton		WINE ANDREOZZI			David Calleton	1	Imaudiyn Hanley		L	1	1		1	1	

APPROVED REPORTS BY CURRENT TSA LEAD

CURRENT SERVICE REPRESENTATIVE

Attachment A

Monthly Statements (Most Recent) (per Settlement V.C.2.a.(i))

See attached

Initial Billing for Transition Services Activity: Final Billing for Transition Services Activity:

	Driv	or Month Adjustme	ont .		Initial Billing		
TSA Name	Granite State	Energy North	Total	Granite State	Energy North	Total	Invoice Total
Payroll			-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration Labor Relations			-	-	-	-	-
Staffing Support				-	-	-	
Human Resources	-	-	-	-	-	-	-
Financial Reporting			-	-	-	-	-
Accounting Consulting			-	3,869.40	3,869.40	7,738.80	7,738.80
Financial Training Service			-	-	-	-	-
Accounts Payable Processing Accounts Payable Consulting			-	-	-	-	-
Cash Management		1	-	-	-	-	-
Tax Consulting			-	-	-	-	-
Property Tax Services			-	2,736.34	1,824.22	4,560.56	4,560.56
Claims Handling /Investigation			-	-	-	-	-
Finance Planned Major Mtnc	-	-	-	<b>6,605.74</b> 57,957.14	5,693.62	<b>12,299.36</b> 57,957.14	<b>12,299.36</b> 57,957.14
Emergency Mtnc & Tech Svcs		1	-	-	-	-	-
Field Crew Dispatch & Scheduling		1	-	-	-	-	-
Electric Eng & Design			-	9,754.01	-	9,754.01	9,754.01
Resource & Workload Planning			-	868.14	-	868.14	868.14
Electric Fdr ,Sub T and Sub Asset Planning				15,332.46	-	15,332.46	15,332.46
Sub Mtnc Programs /Engineering Vegetation Management			-	431,203.71	-	431,203.71	431,203.71
Customer Meter Support			-	-	-	-	-
Electric Meter Shop			-	24.42	-	24.42	24.42
Electric Lab			-	-	-	-	-
Infrared Testing			-	-	-	-	-
Mapping & Records Relay & Protection				660.31 824.67	8,335.97	8,996.28 824.67	8,996.28 824.67
Codes & Standards				- 824.67	-	-	- 824.67
Mutual Assistance	-		-	-	-	-	-
Business Continuity & Emergency Logistics			-	-	-	-	-
Ops Miscellaneous	-		-	20,212.74	-	20,212.74	20,212.74
Network Strategy & Planned Major Mtnc			-	-	-	-	-
Operations Regulatory Support Emergency Mntc Engineering & Technical Svcs			-	-	-	-	-
Mandated Programs, inc Leak Surveys				-	-	-	
LNG Compliance & Training			-	-	-	-	-
Gas Engineering & Design			-	-	226.14	226.14	226.14
QA/Analysis & Process Improvement			-	-	(334.36)	(334.36)	(334.36)
Gas Support/Workload Planning			-	-	108.21	108.21	108.21
Meter Ops/Meter Shop Reliability Planning		1	-	-	7,397.25	7,397.25	7,397.25
System Integrity, Asset Replacement, & Corrosion Control		1	-	-	17,445.88	17,445.88	17,445.88
Ops Misc		-	-	-	37,141.71	37,141.71	37,141.71
Operations	-	-	-	536,837.60	70,320.80	607,158.40	607,158.40
Energy Efficiency			-	12,367.28	-	12,367.28	12,367.28
C&I Sales/Support Energy Solutions Delivery & Efficiency	-	- -	-	12,367.28	-	12,367.28	12,367.28
Network Control	-	-	-	15,205.71	-	15,205.71	15,205.71
Load Forecasting			-	454.17	-	454.17	454.17
Energy Procurement			-	-	-	-	-
Energy Procurement Consulting			-	-	-	-	-
Distributed Generation Svcs			-	-	-	- 15,586.53	-
Procurement Svcs General			-	-	15,586.53 21.38	21.38	15,586.53 21.38
Energy Transactions		1	-	-	(2,206.68)	(2,206.68)	(2,206.68)
Gas Load Foreecasting			-	-	1,781.69	1,781.69	1,781.69
Procurement Consulting			-	-	-	-	-
Procurement Svcs Misc			-	-	-	-	-
Energy Control & Supply Project Mgmt Svcs		-	-	15,659.88	15,182.92	30,842.80	30,842.80
Cost Mgmt				-		-	
Project Management	-	-	-	-	-	-	-
HS&E Monitoring, Reporting Compliance & Training			-	-	-	-	-
Health & Safety Fld Support			-	-	-	-	-
Technical Training			-	-	-	-	-
Environmental Compliance Environmetal Field Support			-	-	-	•	-
SIR				-	- 187.35	- 187.35	187.35
Spill Control Response			-	-	-	-	-
Environmental Reg Support & Consultation			-	-	-	-	-
Licenses, Permits & Orders			-	-	-	-	
Health, Safety & Environment		-	-	-	187.35	187.35	187.35
Site Services Security Consulting			-	-	-	-	-
NERC/NPCC Reg Compliance				-	-	-	
Security	-	-	-	-	-	-	-
Supply Chain Mgmt			-	-	-	-	-
Mat Mgmt System Support			-	-	-	-	-
Supplier Contracts			-	-	-	-	-
Warehouse Access Fleet Services			-	-	-	-	
		-	-	-	-	-	-
Supply Chain & Inventory	-						

Initial Billing for Transition Services Activity: Final Billing for Transition Services Activity:

#### May 2013 March 2013

	Prio	r Month Adjustme	nt				
TSA Name	Granite State	Energy North	Total	Granite State	Energy North	Total	Invoice Total
Meter Rdg, Billing & Payment Processing			-	55,878.86	30,305.32	86,184.18	86,184.18
Collections Support			-	775.90	(0.80)	775.10	775.10
New Business Admin			-	10,737.09	109.48	10,846.57	10,846.57
Revenue Protection			-	-	-	-	-
Customer Data Migration			-	-	-	-	-
Meter Data Services - Support			-	8,067.05	-	8,067.05	8,067.05
Customer Service	-	-	-	98,992.70	66,023.37	165,016.07	165,016.07
General			-	3,860.09	833.03	4,693.12	4,693.12
Regulatory Reporting			-	1,322.02	(11,870.66)	(10,548.64)	(10,548.64)
Regulatory Support		-	-	5,182.11	(11,037.63)	(5,855.52)	(5,855.52)
Identification of Books & Records			-	-	-	-	-
Seperation & Transfer of Books & Records			-	-	-	-	
Records Management	-	-	-	-	-	-	-
Business Applications	8,281.67	(1,305.64)	6,976.03	3,131.62	170,045.81	173,177.43	180,153.46
Collaboration Services	-	-	-	-	-	-	-
Data Centers	(537.31)	-	(537.31)	-	-	-	(537.31)
Client services	(805.97)	-	(805.97)	-	-	-	(805.97)
Contracts & Licenses	8,783.60	11,010.80	19,794.40	27,904.80	21,817.00	49,721.80	69,516.20
Infrastructure Services	(85,568.03)	(20,219.40)	(105,787.43)	43,151.27	58,545.66	101,696.93	(4,090.50)
Networking Support	46,278.28	6,791.53	53,069.81	-	-	-	53,069.81
EMS/SCADA	9,387.82	2,213.14	11,600.96	2,488.94	-	2,488.94	14,089.90
Security Services	-	-	-	-	-	-	-
IT	(14,179.94)	(1,509.57)	(15,689.51)	76,676.63	250,408.47	327,085.10	311,395.59
TOTAL	(14,179.94)	(1,509.57)	(15,689.51)	752,321.94	396,778.90	1,149,100.84	1,133,411.33

CHECK

### Please remit payments to the following:

	U.S. Mail
National Grid USA	
Misc Accounts Receivable	
300 Erie Boulevard West	
Syracuse, NY 13202	

Wire National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915 Attachment B

TSA Scope Changes (per Settlement V.C.2.a.(ii))

Nothing to report

Attachment C

Summary of any material disputes, claims and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))

Nothing to report

Attachment D

Meeting Minutes (per Settlement V.C.2.a.(iv))

See attached

### : - Regulatory TSA Status Update - June 7, 2013

- Attending: ChristiAne Mason Sarah Knowlton Michael Laflamme William Richer Teresa Burns Ann Leary
- Regrets: Jeanne Lloyd

Date: June 7, 2013

1.0 TSA Scope changes or Requests for Scope Changes

- None

- 2.0 Transition Update
  - Energy North
    - Discussed preparation of Peak COG filing due September 1, 2013. Marc Savoie is leading preparation.
    - Ann Leary still performing high level review, but no data validation
    - Targeted Energy North TSA sign-off in October 31, 2013
  - Granite State
    - Discussion of upcoming regulatory support
    - Jim Bonner still providing some support to the Liberty regulatory team
- 3.0 Issues
  - Meera Reynolds has submitted her resignation- Liberty has extended an offer to a replacement candidate. Should know outcome in week of June 10th
  - Liberty considering training options for new hire
- 4.0 Termination of Services Number complete
  - None complete

Attachment E

Escalated Complaint – Transition Steering Committee (per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)

Nothing to report